



RECENT NEWS

LMCSN UPDATES

Congratulations new GPC Exec team

On behalf of the LMCSN we would like to congratulate the new GPC exec team. A meeting invite has been extended to attend the monthly support network meetings to update on matters affecting General Practice and to hear from colleagues.

LMC Show & Tell

Going forward, LMCs are welcome to host a short 'Show & Tell' at the start of the monthly Support Network meetings. This is an opportunity to share examples of good practice, innovative ideas, useful information, or updates that may benefit other LMCs/ colleagues across the network.

Please get in touch with admin@lmcsn.co.uk to secure your hosting spot.

FP69 Music Video - for circulation

On behalf of the Support Network, Dr Adam Janjua (Lancashire and Cumbria LMCs CEO) has created a music video highlighting the pressing issues surrounding the FP69 patient list validation process.

The video is available to view here: <https://www.youtube.com/watch?v=MGFUKP70ZwE>

LMCs may wish to make the video available with your practices to encourage patient awareness of the current situation. The impact is now being felt by the majority of practices, and the consequences are becoming increasingly concerning.

Confidential Mental Health Support for LMC Staff

Following funding secured by the GPDF, LMC staff can now access specialist support, including mental health assessments, talking therapies, prescription medication (where appropriate), and a range of resources to support wellbeing. The service is self-referral and completely confidential.

If you're struggling with your mental health or would benefit from professional support, we encourage you to [find out more](#). Please see [poster](#) for more details on the service. [You can self-refer here.](#)





RECENT NEWS

Welcome to the LMCSN Newsletter!

The LMCSN team will keep you updated on key topics and share recent additions to the website

LMCSN UPDATES

LMC Databank - new features now available

Mike Harrison and BBOLMC have been busy enhancing the LMC DataBank, introducing new functionality to make accessing and visualising data even easier.

The DataBank now consists of four views, allowing you to explore information in different ways.

Please see the next few pages for more information:

How to access the DataBank:

- Access is for LMC Office/Secretariat team members for internal use only.
- Visit the LMC Support Network website: [LMC Support Network – Homepage](#)
- Enter your log-in details at the top right-hand side of the homepage.
- If you do not have a log-in, you can register here: LMC Support Network – [Join Us](#) (If eligible, you will be sent an email to create a password.)
- Click the LMC DataBank tab. You then have four options: Practice Level View, LMC Level View, Parliamentary View and Practice Boundary Map Tool.

Practice Level View – you can view the data for individual practices.

Search by: Region → LMC Consortium (if applicable) → LMC → PCN → Practice Name

LMC Level View – you can view the data for your LMC or LMC Consortium.

Search by: Region → LMC Consortium (if applicable) → LMC

Parliamentary View – you can view the data for your chosen Parliamentary constituency.

Search by: Parliamentary Region → Constituency

Practice Boundary Map – you can view your practice boundary maps.

Search by: Region → LMC Consortium (if applicable) → LMC → PCN → Practice Name

- Reset each time and reselect to view a different search.

The LMC DataBank has been funded with thanks to GPDF and is designed by Beds & Herts LMC for LMCs.

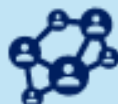
For any queries or to report any errors, please contact Beds & Herts LMC on 01438 880010 or lmcsnadmin@bhlmc.co.uk.



- **Search** for practice data in one central place, clearly, quickly and easily
- **Review** the latest data against the previous update, highlighting rises or falls
- **Compare** individual practice data alongside PCN, ICB and NHSE averages

Searchable data includes:

Practice Selection:



- Registered Patients
- Number of Practices
- Partner Headcount
- FTE Qualified GPs
- List Size Timeline

Practice Overview:



- Practice, PCN & ICB
- CQC Rating
- Number of Partners
- Total Appointments, Phone Calls & Online Consultations

Appointments:



- Total Number
- Urgent Same Day
- Total Same Day
- Non-urgent within 7&14 days
- GP & Non-GP
- Face-to-Face

Workforce:



- GP Partners
- Salaried GPs
- Locum GPs
- Nurses
- Management & Admin
- Direct Patient Care

Finance:



- Global Sum
- QOF
- National ES
- Local ES
- Total Payments

Online Consultations:



- Supplier
- Total Number
- Breakdown of Clinical and Admin

Telephony:



- Total Inbound
- Calls Answered
- Unanswered Calls
- Call Back Request
- Calls Ended During IVR

Patient Survey:



- Surveys Distributed
- Response Rate
- Overall Experience
- Ease of Contact
- Patient Choice
- Rating of Professional

Data Sources:

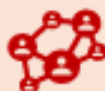


- Information Sources
- Complier
- Frequency

- The LMC Level View shows a condensed version of the data, searchable by LMC (or LMC Consortium).

Searchable data includes:

Overview:



- Number of Practices & Patients
- List Size Timeline
- Total Appointments (GP & Non-GP), Online Consultations Received & Calls Received

Workforce:



- Headcount & FTE for GP Partners, Salaried GPs, Total Partner & Salaried and Locum GPs
- Headcount & FTE change overtime

Appointments:



- GP Appointments
- Total GP & Non-GP
- Total Same Day
- % of Urgent Patients Seen Same Day
- % of Non-Urgent Appointments within 7 & 14 Days

Online Consultations:



- Total Online Consultations
- Consultations per 1,000 Patients
- Consultations Comparison by Clinical, Admin & Other

Telephony:

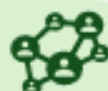


- Total Inbound Calls
- Total Answered
- Total Unanswered
- Total Ended During IVR
- Total Call Backs Requested

- The Parliamentary View shows a condensed version of the data, but by Parliamentary Constituency.
- This data can be used to help LMC's who may have meetings with local MPs.

Searchable data includes:

Overview:



- Number of Practices & Patients
- List Size Timeline
- Total Appointments (GP & Non-GP), Online Consultations Received & Calls Received

Workforce:



- Headcount & FTE for GP Partners, Salaried GPs, Total Partner & Salaried and Locum GPs
- Headcount & FTE change overtime
- Patients per FTE GP change overtime

Appointments:



- GP Appointments
- Total GP & Non-GP
- Total Same Day
- % of Urgent Patients Seen Same Day
- % of Non-Urgent Appointments within 7 & 14 Days

Online Consultations:



- Total Online Consultations
- Consultations per 1,000 Patients
- Consultations Comparison by Clinical, Admin & Other

Telephony:



- Total Inbound Calls
- Total Answered
- Total Unanswered
- Total Ended During IVR
- Total Call Backs Requested

Parliamentary View Table:



- List of Practices that sit within each constituency can be found in a table towards the end.

- The Practice Boundary Tool allows you to see the boundaries of individual or multiple practices and PCNs overlaid on a map.
- Future possibility of adding boundaries for neighbourhoods.

Searchable data includes:

Practice Boundary Map:



- Number of Practices
- Number of Patients
- This tool can be helpful for LMC's who have been approached by practices asking for guidance on patients who fall out of their practice boundary.

Practice Boundary Map Tool (v1.0)

20 Insights



PRACTICE BOUNDARY TOOL

DESIGNED AND
BUILT BY:



HOSTED
BY:

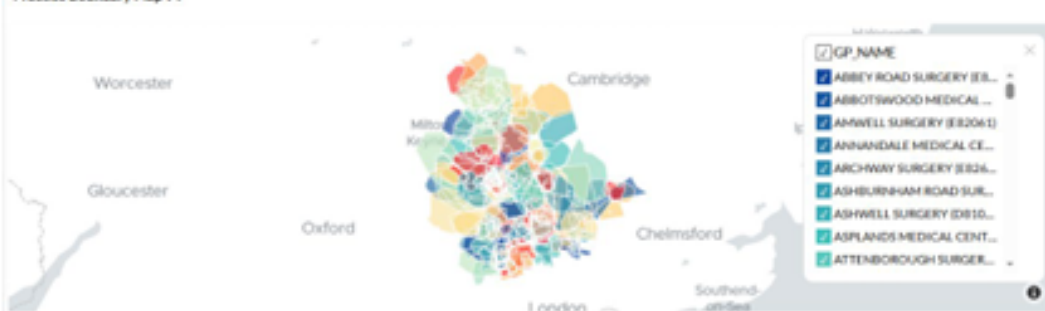


FUNDED
BY:



Region: East of England LMC Consortium: Beds & Herts LMC: -Select- PCN NAME: -Select- Practice Name: -Select- Reset

Practice Boundary Map v4



Number of Practices - May 2026

156 ↑
Apr 2026: 156

Number of Patients - May 2026

2,136,489 ↑
Apr 2026: 2,127,528

RECENT NEWS

Recent Website Uploads

08.2026

- [GPC updates](#)
- [Practitioner health poster](#)
- [LMC Databank updates](#)

[See the LMCSN Website here.](#)



Recent Forum Posts

[See the LMCSN Forum here.](#)



LMCSN Steering Group

The LMCSN Steering Group plays a key role in guiding the work of the Support Network. You can see the Steering group members on the website:

[Meet the Team here](#)

