

Meeting report for GPC

Meeting attended: NHS England, Capita & GPC – RE: Pensions and Performers List.		
Date of meeting: 16 August 2017	Time: 15.00-17.00	Venue: BMA House
Is this report confidential? No.		
Attendees: Krishan Aggarwal (GPC), Zoe Norris (GPC), Zara Raza (BMA), Samira Anane (GPC)(TC) Jill Matthews (NHSE), Andrew McLean (NHSE (TC)), Alan Thompson (Capita), Michael Appleton-Derrick (Capita), Cheryl Watson (Anglian Community Enterprise Community Interest Company).		
Report: <u>Purpose of the meeting</u> To raise ongoing concerns and offer solutions with regards to Capita and Sessional GP Pensions and Performers List. <u>Key issues and actions</u> 1. <u>BACs Reference and Bank Details.</u> The bank details for sending monies still remains absent from the website due to a security concern from NHSE. We are currently liaising with NHSE to have the details visible on the website again. Capita at our request, have added a statement on their website to clarify the situation. Individuals who are unsure of the bank details are advised to contact Capita via email/telephone. Action – AM to clarify with NHSE concerns and to resolve in order Bank details can be visible. 2. <u>Emailed forms.</u> NHS Pensions have accepted that all forms can be emailed however, they have now stated they must be sent from a validated email address. What is a validated email address? If a form has the personal details of the GP, their signature and a signature from the practice/provider, I cannot understand how much more assurance NHS pensions require. Action – JM to raise with the NHSE legal team of what constitutes a validated email address and if this is required. 3. <u>Unallocated Money</u> Capita are continuing to work through unallocated monies. They have admitted that not all the monies have been allocated.		

These monies continue to remain ring fenced until they can be allocated to individuals. We have been advised that there is no risk that this money will be lost.

The easiest way, I believe, to identify unallocated monies would be if individuals were to receive a month by month statement for the years ending 31 March 2016 and 2017, then members would be able to detect if any monies were missing from their pension record and Capita could begin the process of having it allocated.

NHSE have agreed it is about doing the right thing for Sessional GPs.

This is a considerable amount of work and is complex however, we now have a commitment that NHSE and Capita will look at the process of providing an annual statement for the year ending 31 March 2016, in the first instance.

Action – To follow up at the next meeting.

4. Currently there is no mechanism of receipt of:

- a. Locum A, B forms and Payment.
- b. SOLO Forms
- c. Type 2 annual self assessment form

Capita have stated that there is now an automated system that provides an acknowledgment of forms submitted.

Our evidence is very different. We have provided many examples of where this is not the case.

Action – Capita to review the examples we have provided. Capita to review their process of offering receipts, including the wording.

5. Pension Records Online

Capita are looking at a process of having a live system which would demonstrate monthly contributions. They have stated this is expected to go live in April 2018 and will be prospective not retrospective.

Action - We have requested to be involved in this piece of work at an early stage.

6. Type 2 Form Amnesty

NHSE and NHS Pensions have agreed to an amnesty. NHS Pensions have created a new form which will allow individuals to submit this form back to 2010/11, when the requirement began.

I have received the form and tested it.

I have raised seventeen concerns with the form to NHS Pensions and NHSE.

I continue to raise my concerns again how huge and difficult this will be for NHSE and Capita to get this right. A simple reason being many GPs still do not know if they are [Type 2 practitioners](#) or not.

There is recognition on the complexities.

There is an agreement that we will work on this together to get the best solution for Sessional GPs

who are Type 2 practitioners.

Action – We are awaiting NHS Pensions and NHSE to respond to my seventeen concerns regarding the form. We are awaiting an agreement from NHS Pensions to work with NHSE and the Sessional GPC Subcommittee to take this forward.

7. Locum A and B forms

NHS Pensions changed the Locum forms again. We were asked for our input once they were uploaded to the NHS Pensions website.

I have raised sixteen concerns regarding these forms.

We have been advised that the SOLO Forms are currently being reviewed. I have requested to have an input prior to their release.

Action – We are awaiting NHS Pensions and NHSE to respond to my sixteen concerns regarding these forms. We are awaiting a response to our request to review the SOLO forms prior to their release. We have raised our concerns regarding the communication from NHS Pensions.

8. Performers List Issues

JM has assured us that a Performers list would be sent to each LMC. There is currently a pilot in three LMCs. We have suggested a deadline that NHSE is now working towards. NHSE after this would look at the process of developing an improved process to keep this updated.

Action – JM to provide update.

9. Next steps

NHS Pensions have finally agreed to meet the BMA pension's team and I on 29 August 2017. I hope to build a better working relationship than the current one.

NHSE, Capita are working on the actions above. Our next meeting is to be in the last week of September.

Any questions, please do not hesitate to get in touch.

Action points for follow up: Included above.

Name of attendee: Krishan Aggarwal.

Date of report: 16 August 2017.